**Livio Malocco**

<https://www.linkedin.com/in/livio-malocco-88ba8a35/>

Date of Birth: 03/09/1971

**Nationality: Irish**

**Summary statement**

Experienced, knowledgeable and passionate Training, L&D and Educational Specialist with over 20 years’ international corporate training and tertiary education experience in multicultural environments. Proven ability to analyse, design, develop, implement and evaluate scalable soft and hard skills learning and training interventions.

**PROFESSIONAL EXPERIENCE**

**Learning Specialist (Contract) At present**

**Università Degli Studi di Ferrara**

* Analyse, design, deliver and evaluate postgraduate skills-based course: Biotechnology

– Advanced English.

* vILT
* Blended learning: Google Classroom and university LMS.

**Lead Technical Operations Trainer III (F/T. Covid-19) 12/2019 – 04/2020**

**MoneyGram International, Italy**

* Analysed, designed, delivered and evaluated Level I, II, II technical training
* Compliance training
* QA assurance and enhancement training
* Soft/Hard skills training
* Blended Learning
* ILT and vILT
* Managed LMS
* Co-trained, coached and certified trainers: Europe, India, & South America
* Monitored outsourcer training effectiveness

**CS Trainer/Level 4 (F/T) 06/2019 – 12/2019**

**Amazon Italy, Italy**

* Designed, delivered and evaluated tactical L&D solutions
* Soft/Hard skills training
* Compliance training
* QA assurance and enhancement training
* Structured/formal L&D solutions
* ILT & vILT
* Blended learning
* Onboarding: CSA and behavioral training

**Learning & Development Specialist 01/2002 – 07/2019**

**I.P.E. International Business School, Naples, Italy**

* Analysed, designed, delivered and evaluated managerial development programmes in conjunction with business partner SMEs in Advanced Finance, Financial Auditing, Shipping & Logistics, Marketing and HR. Business partners are from the world of banking & finance, consultancy and international shipping and logistics.
* ILT
* Blended Learning
* Flipped classroom
* Multisensory learning
* Executive Development workshops

**Senior lecturer of** **Recruitment & Selection Processes 09/2017 – 07/2019**

**Istituto universitario Suor Orsola Benincasa, Italy**

* Designed, delivered and evaluated a professional skills learning intervention on Recruitment & Selection Processes in HR
* ILT
* Flipped classroom
* Blended learning

**Learning/Training & Development Specialist 09/2000 – 07/2019**

**Consultancy**

Design Learning/Training interventions for national and multi-national market leaders.

* C-Suite executive development programmes
* Soft & hard skills training.
* Flipped classroom.
* Multisensory learning
* ILT/vILT and blended learning.
* Executive Development Programmes and Workshops:
* Lateral thinking
* Emotional Intelligence
* Leadership skills
* Cross cultural diversity awareness
* Reciprocity ring
* Mission Statement Building
* Compliance training
* Presentation skills
* Unconscious bias
* Active listening

Clients:

Banco di Napoli, Eli Lilly & Company, Sarah Lee Corporation, Novo Nordisk Pharmaceuticals Ltd,

Il Ministero delle Comunicazioni, CNR, IntesaSanPaolo, Philips, Arthur Andersen, Banca Credem,

Shiledrake Ltd, IDIR Spa.

**Lecturer of EAP (Contract) 09/2004- 06/2017**

**Università Degli Studi Di Napoli "L'Orientale", Italy.**

* Designed and delivered courses on academic writing skills at postgraduate level.
* ILT
* Blended learning

**Human Resources Manager 01/1997 - 01/2000**

**Starfleet Logistics, Ireland.**

* Recruitment and Selection, Induction, Training & Development Programmes, Health and Safety procedures and performance Appraisal reports.
* These activities covered all junior and senior profiles of the company.

**Human Resources Generalist/Trainer 02/1996 - 01/1997**

**The Kellogg's Company, Australia**

* Designed and delivered induction programmes
* Designed, delivered and evaluated training programmes for two shop floor production lines

**Liaison** **Officer** **06/1990 - 09/1991**

**KBC Bank (formally IIB Finance), Ireland**

* Liaison officer intermediating with brokers on behalf of IIB for a major home loans promotion launch of new mortgage products

**EDUCATION AND TRAINING**

**Master degree in Education** (Honours) **2013** The University of Aberdeen, UK

**BA Human Resources Management** (Honours)  **1996**

The National College of Ireland, Ireland

**Train the Trainer. Irish Times Training, Ireland**. **2013**

**Instructional Design & Technology,** USMx - LDT200x **2019**

Health & Safety Certificate, Gruppo PLS **2019**

Inclusive Leadership, CatalystX. Edx Mooc platform **2016**

Thinking 101x The Science of Everyday Thinking. **2014**

The University of Queensland, Australia**.**

TESL. TEFL College of Ireland, Ireland. **1997**

Retail & Enterprise Skills. Pearse College CDVEC, Dublin, Ireland. **1992**

English for Business. London Chamber of Industry and Commerce. **1992**

Leaving Certificate. Blackrock College, Dublin, Ireland. **1990**

**References available on request**